



*U.S. Consumer Product Safety Commission – Fast Track Recall with Health  
Canada and Profeco*

**Recall Date:** December 12, 2018

**Recall Number:** 19-046

## **dormakaba USA Recalls Stanley Commercial Hardware Locksets Due to Risk of Entrapment in an Emergency**

### **Recall Summary**

**Name of Product:** Door locksets

**Hazard:** The lockset can fail to open, posing an entrapment hazard and inability to vacate a location in an emergency.

**Remedy:** Replace

Consumers should immediately stop using the recalled locksets and contact the firm for instructions on receiving a free replacement lockset.

### **Consumer Contact:**

dormakaba USA Inc. toll-free at 855-885-1296 from 8 a.m. to 5 p.m. ET Monday through Friday or [www.stanleyhardwarefordoors.com](http://www.stanleyhardwarefordoors.com) and click on Products, then on Recall for more information.

### **Recall Details**

**Units:** About 13,500 (in addition, about 800 were sold in Canada and about 200 were sold in Mexico)

### **Description:**

This recall involves Stanley Commercial Hardware's grade 1 mortise lever lock QMS/QME 100 Series. The recalled locksets have Bright Brass, Satin Brass, Oil Rubbed Bronze, Satin Nickel, Bright Chrome or Satin Chrome finish. The locksets were sold in 15 different "functions" or models that can be identified by the three digit number following the QMS/QME series, which is located on the mortise case that is installed in the door cavity. Only mortise locksets with the following model/series numbers are included in the recall.

Model/Series	Case	Description
QMS130	F1	Privacy
QME130		
QMS140	F22	Passage
QME140		
QMS145	F19	Privacy with Deadbolt
QME145		
QMS150	F4	Entry
QME150		
QMS152	F13	Exit
QME152		
QMS154	F20	Corridor
QME154		
QMS158	F11	Dormitory
QME158		
QMS160	F5	Classroom
QME160		
QMS162	F32	Classroom Security
QME162		
QMS164	F9	Apartment
QME164		
QMS170	F7	Storeroom
QME170		
QMS172	F30	Institutional
QME172		
QMS174	F14	Store Door
QME174		

**Incidents/Injuries:** The firm has received eight reports of lockset latch failures. No injuries have been reported.

**Sold At:** Newport Distribution, CBS Manhattan, Columbus Door Company and other lock distributors and retailers nationwide, and online at [www.Grainger.com](http://www.Grainger.com) from December 2013 through June 2018 for between about \$450 and \$650.

**Importers:** Stanley Security Solutions, Inc. and Best Access Solutions, Inc., of Indianapolis, Ind.

**Distributor:** dormakaba USA, of Indianapolis, Ind.

**Manufacturer:** Thase Enterprise Co. Ltd., of Taiwan

**Manufactured in:** Taiwan

**In Conjunction With:** Canada Mexico

Health Canada's press release is available at: <https://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2018/68582r-eng.php>

Profeco's press release is available at: <http://www.alertas.gob.mx/>

## **Photos**



Photo 1: Stanley Commercial door locksets (side view)



Photo 2: Stanley Commercial door locksets (front view)



Photo 3: Stanley Commercial door lockset (interior view)



This recall was conducted, voluntarily by the company, under CPSC’s Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers. field\_rc\_fast\_track

## **Footer**

### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on Facebook, Instagram @USCPSC and Twitter @USCPSC or sign up to receive our e-mail alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC’s Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:  
800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

### **Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800